

## General Terms and Conditions of the 4 Vallées Club Card:

- **Operation:**

The Club Card works like a credit card. When a card subscription is purchased and when the card is used for a day's skiing, the relevant amount is debited from the holder's credit card. The amount debited for each day's skiing depends on the sector in which the card is used and the start time (the card cannot be used for the morning alone or after 3pm). In principle, the amount corresponds to the official rate minus the Club Card discount of 10% (or more if a special offer applies on that day).

Where the days of skiing are consecutive, the amount payable is either the price that would have been paid for consecutive days without a Club Card or the per-day Club Card rate, whichever is lower. (Please note: the reference price for consecutive days is the price for the 4 Vallées sector; calculations cannot be based on the use of sub-sectors; discounts cannot be combined; entry must be made via the same skiing area every day). The consecutive days rate applies to 6 or more days.

The Club Card must not be used for a one-way journey or a return journey.

- **Membership:**

Clients wishing to open a Club Card account must have a valid email address. We reserve the right to cancel a card if the email address provided is invalid.

- **Family rate:**

To be eligible for the family rate, members must ski on the same day at the same times. If one member of the family goes through the electronic gate before 11.30am and the others do so after 11.30am, the family rate cannot be applied because the time-slots are different.

- **Cancellation:**

Club Cards are renewed automatically on 15 October each year. An information email is sent to all clients on 1 September and on 1 October, asking them whether they wish to cancel their Club Card. If they do not reply, the card is automatically renewed for one year on 15 October.

- **Subscriptions:**

Subscriptions are collected on 15 October each year. Clients are sent a notification email before the subscription for the coming winter season is debited, asking them to check their email address and the expiry date of their credit card. Rejection of a credit card will result in immediate blocking of the associated Club Card. The client will have to update his/her details online in order to be able to ski.

- **Collection of skiing payments:**

The amount payable for the days' skiing is debited from clients' credit cards every Wednesday. If there is a payment error, the associated Club Card will be blocked and then reactivated once the client has updated their details.

- **Rounding of amounts:**

Payments for days' skiing are rounded upwards or downwards to the nearest whole Swiss franc.

- **Fraud:**

Ski passes are personal and non-transferable. In the event of any misuse, the Club Card will be withdrawn and the person concerned will be fined a minimum of CHF 250.

- **Loss:**

If a card is lost, the cardholder must immediately inform the ski lift company from which he/she obtained the card (Téléverbier, Télénendaz, Téléveysonnaz or Télé-Thyon) in order to block it. A fee of CHF 20 will be charged for a replacement card.

- **Credit cards accepted:**

Visa, MasterCard, American Express

- **Expiry date of the credit card:**

All expired credit cards will be blocked automatically. Clients must update their credit card details via their client account.

Cards set to expire during the current month must also be updated before the 15th of the month. Unless amended, cards will be blocked from the 16th day of the same month until the required information has been updated.