

# GENERAL TERMS AND CONDITIONS FOR THE 4 VALLÉES CLUB CARD

## INFORMATION

These General Terms and Conditions form an integral part of the Terms and Conditions of Use and GTCS of 4 Vallées, which are otherwise applicable.

Capitalised terms shall have the meaning defined in the Terms and Conditions of Use and the other documents which form part of the General Terms and Conditions (GTCS, Terms and Conditions of Use, Participation Rules, Privacy Policy, etc.).

## HOW THE CLUB CARD WORKS

The Club Card is a 4 Vallées subscription associated with a credit card enabling the holder to ski "à la carte" at highly advantageous rates. Holders of a Club Card are automatically entitled to a 10% reduction on each day's skiing. Moreover, Club Card holders are entitled to ski at even more advantageous rates on over half the days in the winter season, with reductions of 30% or 50%.

Chip card holders do not have to go to the ticket counter. The amount of the purchase is automatically charged to the credit card associated with the Club Card.

The Club Card may not be used for one-way or round trips, for beginners sections and for "morning" passes.

## REGISTRATION

Customers wishing to subscribe to a Club Card must have a valid email address. 4 Vallées reserves the right to cancel a subscription without notice if the Customer does not provide a valid address.

Customers must register online on [the Club Card website](#). They must then select their customary starting point (the station they usually use) and complete the necessary contact information.

For questions or problems, please contact 4 Vallées using the contact form. 4 Vallées cannot register Customers on their behalf because Customers are required to enter personal particulars in the registration form.

## SUBSCRIPTION FEES

Customers are charged an annual subscription fee of CHF 49 for adults (ages 25 to 64), CHF 42 for young adults (ages 15 to 24) and seniors (as of age 65), and CHF 25 for children (up to age 14).

Subscriptions are automatically debited to the Customer's associated credit card on 1 November each year. Customers are informed by email on 15 September of each year that their subscription is expiring. A reminder is sent on 15 October of each year. Failing objection from the Customer by 31 October of the current year, the subscription will be automatically renewed for an additional year.

## TERMINATION

Customers may terminate their Club Card at any time by email to the station where they purchased their Club Card.

The annual subscription fee will not be refunded to Customers whose Club Card is terminated before their subscription expires.

## PRICE AND COLLECTION

The price for a day's skiing depends on three factors:

- the reduction for the given day as shown in the calendar (-10%, -30%, -50%)
- the sector where the Customer skied
- at what time the Customer arrived on-site (half-day rates are taken into account, except the "morning" rate)

The price for the days skied is charged to the Customer's credit card every Wednesday.

Fractions are rounded up or down to the nearest CHF 0.50.

## NON-PAYMENT

If the amount cannot be charged to the Customer's credit card, a first reminder is sent and the Customer's Club Card is automatically blocked.

If the Customer has still not paid the amount due two weeks after this first reminder, the Customer will be charged CHF 50 in order to unblock the card. In case of non-payment one month after the first reminder, the Customer's Club Card will be terminated.

## CREDIT CARD EXPIRY DATE

Credit cards are automatically blocked when they reach the expiry date. Customers must update their credit card particulars on their account.

If a credit card is rejected when the subscription fee is charged, the associated Club Card will be blocked immediately until the credit card particulars are updated in the Customer's account. The 4 Vallées companies cannot be held liable for such blockages.

Credit cards that are soon to expire must be updated before the 15th of the month of expiry. Unless updated, the associated Club Card will be blocked from the 16th of the relevant month and will stay blocked until the relevant information is updated.

## LOSS OF CLUB CARD

In case of loss, Club Card holders must notify 4 Vallées immediately using [the contact form](#). Lost Club Cards will be blocked to prevent misuse by third parties.

Customers will be charged CHF 20 for a replacement card, and an additional CHF 5 for a new magnetic carrier (Keycard).

## FRAUD

Like all the Passes issued by 4 Vallées, Club Cards are personal and non-transferable.

In case of fraud, Article 7 of the GTCS of the 4 Vallées General Terms and Conditions shall apply.